

TERMS AND CONDITIONS OF SALE AND BOOKING

Parties to the contractual relationship:

a) Seller: the Smarthotel Nezvalova Archa, Nezvalova 3, 779 00 Olomouc, operated by LAVZEN s.r.o., Ztracená 268/34, 779 00 Olomouc, ID No. 06632726, VAT No. CZ06632726, C 72695, registered at the Regional Court in Ostrava (hereinafter referred to as the "Seller").

b) Customer: a natural or legal person (hereinafter referred to as the "Customer").

All our prices are in CZK. The final price includes VAT.

Reservation and payment for participation in the Gastro Club Mušlárna can be made exclusively through

The validity of the reservation is confirmed when the amount is paid through [the](#) payment gateway that is part of the reservation process.

Reservation and payment of participation in any other way than through the reservation system on

the website is not possible. Confirmation of the reservation and payment will be sent to the email

address provided by the customer

during the booking process on the website.

Reservation is possible from 1 person. The reservation is transferable to a person other than the of the client. Changing the date of participation less than 8 days before the event is not possible.

Cancellation policy

Cancellation of individual menu:

- 8 days or more before the booked date - 100% refund of the paid amount
- 7-2 days before the booked date - 40% refund of the paid amount
- less than 2 days before the booked date - 0% refund of the paid amount

Cancellation of participation can only be made in writing to the following email: manager@nezvalovaarcha.cz

In Olomouc, 1 August 2022